BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Application of SoundBite Communications, Inc., Bedford, Massachusetts, seeking authority to connect an automatic dialing-announcing device.	)	Application No. AD-500 GRANTED Entered: May 4, 2010

BY THE COMMISSION:

O P I N I O N A N D F I N D I N G S

By application filed on April 20, 2010, SoundBite Communications, Inc., Bedford, Massachusetts, seeks authority to connect an automatic dialing-announcing device to a telephone line.

Applicant is a corporation, with its headquarters located in Bedford, Massachusetts, whose mailing address is 22 Crosby Drive, Bedford, Massachusetts. Applicant proposes to connect a NMS automatic dialing-announcing device utilizing SoundBite proprietary software in conjunction with NMS media processors, located in Ashburn, Virginia.

Having reviewed the matter, the Commission finds that the application complies with the applicable statutes and Rules and Regulations of the Commission regarding automatic dialing-announcing devices.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that Application No. AD-500 be, and it is hereby granted and SoundBite Communications, Inc., Bedford, Massachusetts, be and is hereby, authorized to connect an automatic dialing-announcing device in accordance with its application, the Nebraska Statutes and the Rules and Regulations of this Commission.

IT IS FURTHER ORDERED that this order be, and it is hereby, made the Commission's official permit as set forth in this order and shall remain in force and effect for two years from this date unless used in a manner inconsistent with state or federal law.

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IT IS FURTHER ORDERED that, upon receipt of this order and prior to connecting the device to any telephone line, the Applicant shall notify the serving telephone company in writing of its intent to connect or operate such device and identify the line to which connection is proposed.

IT IS FURTHER ORDERED that Applicant notify the Commission of any changes in the information contained in its application within five days.

MADE AND ENTERED at Lincoln, Nebraska, this 4th day of May, 2010.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Anne C. Boyle

Tim Schram

//s// Frank E. Landis
//s// Gerald L. Vap

Chairman Gerald L. Vap

ATTEST:

Executive Director

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