

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

Aliant Midwest Inc., dba ) Formal Complaint No. FC-1280  
ALLTEL )  
 )  
Complainant, )  
 ) DISMISSED AS  
 ) SATISFIED EFFECTIVE  
 ) SEPTEMBER 15, 2000  
 )  
MCI WorldCom Communications, Inc. )  
 )  
Defendant. ) Entered: August 1, 2000

BY THE COMMISSION:

On July 10, 2000, Aliant Midwest, Inc. d/b/a ALLTEL (hereinafter ALLTEL), filed the above-captioned formal complaint against MCI WorldCom Communications, Inc. (hereinafter WorldCom). In the complaint, ALLTEL alleged that WorldCom had mistakenly programmed the wrong Local Routing Number (LRN) causing certain incoming calls to be misrouted for several ALLTEL business customers.

On July 19, 2000, WorldCom informed the Commission that the company had resolved the routing errors and requested the complaint be dismissed. On July 25, 2000, ALLTEL filed a Conditional Statement of Satisfaction indicating that they would agree to the dismissal subject to a monitoring period of 90 days.

F I N D I N G S

In light of the solution implemented by WorldCom and the fact that ALLTEL conditionally accepted said solution, this Commission finds that Formal Complaint No. FC-1280 should be conditionally dismissed.

However, the Commission is of the opinion that a 45-day monitoring period is likely adequate for any additional problems to arise. Therefore, Formal Complaint No. FC-1280 should be dismissed as satisfied effective September 15, 2000, if no additional issues are presented to the Commission by such time.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that the Formal Complaint No. FC-1280 filed by Aliant Midwest, Inc. d/b/a ALLTEL be, and it is hereby, dismissed as satisfied effective September 15, 2000, if no additional problems are presented to the Commission by such time.

MADE AND ENTERED in Lincoln, Nebraska on this 1st day of

August, 2000.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Chairman

ATTEST:

Deputy Director

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