

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

Talent Plus, Inc.)
Lincoln, Nebraska,)
)
Complainant,)
)
v.) COMPLAINT DISMISSED
)
Global Crossing)
Telecommunications,)
Pittsford, New York,)
)
Respondent.) Entered: January 8, 2002

BY THE COMMISSION:

On October 4, 2002, Talent Plus, Inc. (Talent Plus) filed the above-captioned formal complaint against Global Crossing Telecommunications (Global Crossing), alleging failure to cancel telecommunications services as requested and resulting unfair billing.

On December 17, 2001, the parties filed pleadings indicating that they resolved their differences, and both parties requested that the formal complaint be dismissed. Respondent agreed: (1) to credit complainant for two months of service charges totaling \$2,163.06; (2) to refund an additional three months of service charges totaling \$3,244.59; and (3) to refund the sum of \$500 for costs associated with filing this complaint. Complainant agreed to remit to respondent the sum of \$8,140.76 for additional services provided by respondent which complainant had previously refrained from paying.

Because the parties have jointly moved that this formal complaint be dismissed, the Commission is of the opinion and finds that Formal Complaint No. 1291 should be dismissed.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that Formal Complaint No. 1291, filed by Talent Plus, Inc. against Global Crossing Telecommunications, is hereby dismissed.

MADE AND ENTERED at Lincoln, Nebraska this 8th day of
January, 2002.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Chair

ATTEST:

Executive Director