

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Commission) Application No. C-2483/PI-43
on its own motion, to re-examine)
its retail quality of service)
standards for all local exchange) PROGRESSION ORDER NO. 3
carriers operating within the)
state of Nebraska.) Entered: October 1, 2002

BY THE COMMISSION:

O P I N I O N S A N D F I N D I N G S

On March 6, 2001, the Nebraska Public Service Commission (Commission) opened the above-captioned docket on its own motion seeking to re-examine its retail service quality standards for all local exchange carriers operating within the state of Nebraska. Notice of this docket appeared in The Daily Record, Omaha, Nebraska, on March 8, 2001.

In its initial order opening this docket, the Commission asked a set of questions and requested answers in the form of comments filed with the Commission. The Commission suspended its deliberation on the filed comments in order to focus its investigation on the service quality of ALLTEL Nebraska, Inc. (ALLTEL).

We believe that certain Commission orders and rules entered and made effective this past year may affect the role some parties may wish to take with respect to this docket. For example, since March 2001, when the Commission opened this docket, the Commission's Nebraska Universal Service Fund (NUSF) rules and regulations have become effective. Likewise, in NUSF-26, Progression Order No. 1, we found that certain service quality rules should be established and enforced for all eligible telecommunications carriers regardless of the technology used. We further directed the NUSF Department to work jointly with the Communications Department in the re-examination of Commission service quality rules commenced in this docket. Accordingly, the Commission finds it appropriate to allow parties some time to file supplemental comments to refresh the record in this docket. Initial commenters are invited, but not required, to supplement the comments they filed last year. We also invite new commenters to file written responses to the questions posed in the Commission's March 6, 2001, order.

Comments and supplemental comments may be filed with the Commission on or before November 1, 2002, at 5:00 p.m. All commenting parties must file one (1) original along with five (5) paper copies and one electronic copy in WordPerfect or Word format.

The Commission would also like to schedule a workshop to discuss proposed service quality rules that may, at a future date, be released in a rule and regulation proceeding. A workshop will be set for November 18, 2002, at 2:00 p.m., at 300 The Atrium Building, 1200 N Street, Lincoln, Nebraska.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that the procedural schedule set forth herein be, and it is hereby adopted.

MADE AND ENTERED at Lincoln, Nebraska, this 1st day of October, 2002.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Chair

ATTEST:

Executive Director