

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of Qwest Corpora-) Application No. C-3029
tion of Denver, Colorado,)
seeking approval of its)
Amendment to Qwest's Statement)
of Generally Available Terms) AMENDED SGAT APPROVED
(SGAT), filed pursuant to)
section (f) of the 1996)
Telecommunications Act.) Entered: January 13, 2004

BY THE COMMISSION:

On September 30, 2003, Qwest Corporation (Qwest) of Denver, Colorado, filed an application seeking approval of an Amendment to its Statement of Generally Available Terms (SGAT), pursuant to Section 252(f) of the 1996 Telecommunications Act. Notice of the application was published in The Daily Record, Omaha, Nebraska, on October 9, 2003. On October 2, 2003, Qwest filed a revised Exhibit B to Qwest's Nebraska SGAT, which provides for Service Performance Indicator Definitions (PIDs.) On October 6, 2003, Qwest filed an errata to its previously filed Exhibit B. No protests were filed; therefore, this application is processed pursuant to the Commission's rule of modified procedure.

O P I N I O N A N D F I N D I N G S

On February 4, 2003, the Commission entered an order in Application No. C-2750, approving Qwest's revised SGAT, filed on May 31, 2002. In the current application, Qwest amended its revised SGAT with consensus language that was developed through the Regional Oversight Committee (ROC) collaborative process. Furthermore, Qwest has modified its SGAT to be consistent with the orders and recommendations of state commissions and the facilitator in the multi-state proceeding. Finally, the amendment to the revised SGAT filed herein includes Qwest's Performance Assurance Plan (QPAP) as Exhibit K and a revised Exhibit B that provides for reporting performance on both installation quality and order quality.

The Commission is of the opinion and finds that Qwest's amended revised SGAT should be approved as set forth herein.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that Qwest's amended revised SGAT, filed in Application No. C-3029, is hereby, approved.

MADE AND ENTERED at Lincoln, Nebraska, this 13th day of January, 2004.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Chairman

ATTEST:

Executive Director