BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Nebraska Public Service Commission, on its own motion, to investigate Windstream Nebraska, Inc.'s tariff provision regarding non-proration of charges billed one month in advance when a customer initiates account action.	)	Application Nos. C-4153/ PI-148
	)	ORDER OPENING INVESTIGATION
	)	Entered: March 17, 2009

BY THE COMMISSION:

On February 24, 2009, Windstream Nebraska, Inc. ("Windstream") filed revised pages to the Windstream Nebraska, Inc. General Exchange Tariff, modifying the billing practices in Section 1, to not prorate charges or provide credit for any partial periods when customer initiates service, or if a customer changes, adds or terminates their service on a date prior to the last day of their billing cycle. Windstream states in response to inquiries by the Communications Department of the Nebraska Public Service Commission ("Commission") that the new tariff provisions are to make billing issues clearer to customers, as partial month credits or bills are confusing to customers.

The Commission hereby opens this investigation to review the revised tariff pages filed by Windstream on February 24, 2009, which became effective on March 5, 2009. The Commission has reviewed the pertinent tariff provision and has some concerns regarding implications on customers. We therefore find it is appropriate to investigate and gather information regarding the February 24, 2009, Windstream tariff provisions, their implementation and their affect on Windstream's customers.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that the above-captioned investigation be, and it is hereby, open.

MADE AND ENTERED at Lincoln, Nebraska, this 17th day of March, 2009.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Chairman

//s// Frank E. Landis

ATTEST:

Executive Director

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