



**COUNTY
OF
DAWSON**

*Gary W. Reiber
Sheriff*

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May 9, 2012

Mr. Mike Hybl
Executive Director
Nebraska Public Service Commission
1200 N Street, 300 the Atrium
Lincoln, NE 68509-4927

Re: PSC Application No. 911-019/PI-118

Dear Mr. Hybl:

We offer the following in response to the Public Service Commission request regarding salaries of dispatcher wages/job duties.

The Dawson County Law Enforcement Communications Centers has a staff of 9 full-time dispatchers and 3 part-time dispatchers. The dispatchers are 911 operators but do not act in the capacity of jailer. Their duties include, but are not limited to: dispatching fire and rescue for 6 departments; dispatching law enforcement calls to 2 departments full-time; after hours, weekends, and holidays dispatching for 2 additional law enforcement entities; queries and entries on teletype; manage active arrest warrants files; teletype validations; observe monitors in jail. The average salary of our dispatchers is \$15.21 per hour

There is no way to accurately average the amount of time spent on each 911 call. Our dispatchers averaged 589 911 calls per month in 2011.

As regards the "WSP support per tower" adjustment, Dawson County supports such an adjustment. Over the preceding years, wireless providers have been merging (namely Alltel and Verizon in our area) thus reducing the need for towers. The adjustment is, for us, a "no-brainer".

Sincerely,

Gary W. Reiber
Sheriff

