



# NORTH PLATTE POLICE DEPARTMENT

*"To Protect And Serve"*

Mike Swain  
Chief of Police

TO: Nebraska Public Service Commission

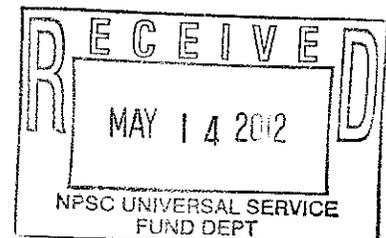
FROM: North Platte Police Dept

DATE: May 14, 2012

SUBJECT: Progression Order No. 5 Comments for Hearing dated May 23, 2012

Personnel expenses for all of the Clerk/Dispatchers and Public Safety Employees employed by the North Platte Police Department for the 911 Center are currently included in the operational budget for the North Platte Police Department. We, therefore, have no plans to include personnel expenses in our request for E911 Wireless Monies. Equipment and software upgrade projects can be eliminated in the event funds are no longer available. The loss of funding for personnel would most likely result in lay-offs and our staffing is currently at the level required to operate the 911 Center efficiently.

We would be in favor of an adjustment of the WSP Support Per Tower allotment to be more in line with actual expenses.



North Platte Police Dept

1. What is the total number of 911 operators employed by your PSAP. Number of full-time? part-time?

1 (one) Clerk-Dispatcher II (part time in dispatch, supervisor)

11 Full time clerk-dispatchers

2 Public Safety Employees (one full time in dispatch, the other part time)

2. Are the 911 operators also dispatchers?

All of the above listed employees are also dispatchers, but have no jailer duties

3. What is the average percentage of time that the 911 operator spends taking 911 calls, including any time spent time spent with the caller on the line while dispatching.

Unable to estimate without a time use study.

4. What is the hourly wage paid to 911 operators?

Clerk-Dispatcher II = 20.93

6 Clerk-Disp @ 18.84

2 Clerk-Disp @ 14.54

2 Clerk-Disp @ 13.84

1 Clerk-Disp @ 17.40

1 PSE @ 18.84

1 PSE @ 14.71