

Nebraska Public Service Commission Text to 911 Funding Assistance Request

Submit Applications and Direct Questions to Joan Raffety, Public Service Commission E911 Coordinator, (402)471-0208 or joan.raffety@nebraska.gov. Technical assistance is available upon request.

PSAP Information

PSAP Name _____

Contact Name _____

Address _____

Telephone Number _____

Email Address _____

Please provide the following information:

1. Does your PSAP have a management information system (MIS) or reporting system that allows you to electronically analyze statistical information such as incoming call volume, average call answering times, and trunk utilization?
2. What is your annual emergency call volume? Please distinguish between Wireline, Wireless, VOIP, and other 10-digit emergency lines (i.e., alarm calls).
3. How many 911 trunks currently serve your PSAP?
4. Do excess calls spillover (if all 911 lines are busy) onto 10-digit emergency lines or Administrative lines?
5. Which wireless service provider(s) serve your geographic area? Have you made a written request for Text to 911 service from such providers? If so, please provide copies of the letter(s).
6. Do you plan to receive texts for other PSAPs? If so please specify.
7. Have you consulted with PSAPs you routinely transfer calls to, to discuss how texts will be handled?
8. Are there any unique characteristics of your PSAP area that should be considered?

The following technical questions may be answered by the Commission's consultants if technical assistance is requested by the PSAP.

9. Does the chosen text to 911 solution fully comply with ATIS/TIA J-STD 110?
10. Please state if the Text to 911 solution currently provides support for:
 - a. Mobile Location Protocol (MLP)
 - b. Emergency Services Protocol (ESP)
 - c. Location to Service Translation (LoST)
 - d. Location Dereferencing Protocol using HTTP Enabled Location Delivery (HELD)
 - e. Short Message Peer to Peer (SMPP)
 - f. Routing SMS via Location by Value
 - g. Routing SMS via Location by Reference
 - h. HTTP
 - i. Text Control Center (TCC) to TCC communications via Session Initiation Protocol (SIP)/Message Session Relay Protocol (MSRP) and HELD
11. For TTY solutions, please confirm the TCC provisions new pseudo-ANIs in the ALI.
12. For web browser or Direct IP solutions, what type of network connectivity is employed by the PSAP? How is security achieved? What are the availability guarantees of the network connectivity?

Text to 911 Technology Solution (check one)

_____ SMS to TTY

_____ Web Browser

_____ Direct IP

_____ Other

Please describe the reasons for choosing this solution.

Please include all costs necessary to implement and provide Text to 911 service in your PSAP.

Costs of Text to 911 Solution

Vendor/Provider Name	Non-Recurring Costs	Monthly / Recurring Costs
Total		

Attach to Application a copy of all supporting documentation regarding costs of Text to 911 including any contract(s) with Vendor(s).

I certify the information contained herein is accurate and true:

Signature

Date