



Communications Department

9-1-1

3603 North 156th Street
Omaha, NE 68116

Mark S. Conrey
Chief of Communications

June 6, 2014

Nebraska Public Service Commission
300 The Atrium
1200 N Street
Lincoln, NE 68508

Re: PSC Application No. 911-060/PI-191

Public Service Commission:

1. Douglas County 911 Communications Department offers the following response to the Commission's request for comments in the matter of Commission seeking to investigate and determine whether additional funds from the Enhanced Wireless 911 Fund should be made available to the public safety answering points for costs to implement text to 911 Solutions.
 - a) Text to 911 is solely a wireless cellphone requirement. Currently it is the only device in which you send and receive text messages. Since the FCC has mandated that the Wireless Carriers make texting available to the public the PSAP's have no choice but to attempt to meet the public expectations that have been created by this action.
 - b) In addition, this feature will enhance the capability of the 911 centers to communicate with the deaf and hearing and speech impaired public. For the PSAP's not to attempt to gain this capability will possibly result in an outcry from the deaf community.
2. Since 911 is faced with the dilemma of trying to comply with what is shaping up to be an unfunded mandate we feel that the cost of this service is beyond those eligible costs that have been programed and planned by the PSAP out of the Wireless fund.
3. Douglas County respectfully requests that the cost of obtaining this capability be provided for outside the annual allocation of wireless surcharge money already allocated the PSAP.

Sincerely,

Mark S. Conrey
911 Director
Douglas County