

Wireless 911 Advisory Board Meeting Minutes
February 22, 2016
Nebraska Public Service Commission
Commission Hearing Room, 300 The Atrium, 1200 N Street, Lincoln, Nebraska

Meeting called to Order called to order by Neil Miller at 10:03 a.m.

Statement regarding Open Meetings Act by Neil Miller.

Roll Call
Neil Miller
Pete Peterson
Julie Righter Dove
John Korkie
Brenda Carlisle
Isaac Brown
Jennifer Hansen

Present from the Commission was Commissioner Jerry Vap, Commissioner Tim Schram, Jamie Reyes, Joan Raffety, and Kathy Shepard.

Election of Chair: Motion made by Jenny Hansen to move Julie Righter Dove from her position as vice chair to chair. Motion seconded by John Korkie. With Julie Righter Dove abstaining and all other members present voting aye, motion carries.

Julie Righter Dove takes over as chair of the meeting.

Election of Vice Chair: Motion made by Neil Miller to nominated Brenda Carlisle as vice chair. Motion seconded by Pete Peterson. With all members present voting aye, motion carries.

Consideration of minutes of December 14, 2015, advisory board meeting and February 1, 2016 working group meeting. Motion made by Brenda Carlisle to approve minutes. Motion seconded by Isaac Brown. With Pete Peterson and Jennifer Hansen abstaining and all other members present voting aye, motion carries.

Call Accuracy Issues: Commissioner Vap discussed the 911 incident that had occurred in Douglas County on February 12, 2016. He advised that the Commission was conducting an informal investigation into what happened. He further advised that the Commission had received a letter from Senator Smith, the chair of the Transportation and Telecommunications Committee requesting information regarding the wireless 911 system.

Discussion was had regarding the incident. Discussion was had that the PSAPs are accustomed to receiving Phase I data. Discussion was had regarding public perception that you can be found anywhere anytime no matter when you dial 911. Jenny Hansen suggested that education to the about what the capabilities of 911 are would be beneficial. A suggestion was made that we partner with the wireless carriers and NENA at the national and state level to create the one-page public informational flyers.

Legislation: Jamie Reyes advised that LB938 was still in committee. She further advised that this had been designated a committee priority bill. Ms. Reyes advised that wireless industry had offered an amendment and there would be an additional hearing on this bill on February 29, 2016, at 1:30 p.m.

PSAP Funding Request Practices: Joan Raffety discussed the content of the working group meeting of the advisory board held on February 1, 2016 and the processes that could be implemented.

Funding Requests:

Boyd-Holt Counties, Region 24: Keya Paha, Brown, Rock and Cherry Counties, and South Sioux City – text to 911: Neil Miller expressed concern about the cost of the text to 911 funding requests. Discussion was had about the call volume of texts that are being received by PSAPs who have implemented text to 911. Discussion was had about the possibility of determining a certain threshold of call volumes in the PSAP before it was efficient to put in dedicated text to 911. Neil Miller advised that Buffalo County gets three or four texts to 911 per month. Jenny Hansen advised that Douglas County gets around 100 texts to 911 per month. Discussion was had that with TDD, the 911 trunk is engaged until the call is ended. Concerns were expressed regarding the PSAPs ability to procure what they choose to install. Neil Miller made a motion to recommend approval of the funding requests so matters could move forward, and requested that the Commission open a docket so that discussion can be had about the costs of text to 911. Neil Miller acknowledged that the costs submitted in the three funding requests could change as a result of a docket being opened. Motion seconded by Brenda Carlisle. With John Korkie abstaining and all other members present voting aye, motion carries the three text to 911 funding requests.

Jenny Hansen stepped out of the meeting.

South Sioux City: Funding request to utilize set-aside funds to purchase 911 telephone system, voice logging recorder, computer aided dispatcher software and additional mapping software license and installation of existing licenses on new equipment. This funding request has been resubmitted after it was tabled at the last meeting of the Advisory Board. Motion made by Isaac Brown to recommend approval of the funding request. Brenda Carlisle seconded the motion. With all members present voting aye, motion carries.

Jenny Hansen returned to the meeting.

Brenda Carlisle acts as chair regarding City of Lincoln funding request.

City of Lincoln: Funding request for four additional positions. Julie Righter Dove advised that they are going through a major remodel of the PSAP and are adding four additional positions. Motion made by Pete Peterson to recommend approval of the funding request. Neil Miller seconded the motion. With Julie Righter Dove abstaining and all other members voting aye, motion carries.

Julie Righter Dove resumes her position as chair.

Hamilton County: Funding request to Emergency Callworx 911 equipment for their PSAP. Discussion was had that the amount eligible for funding would be \$162,933.02 minus the \$22,156.75 and \$5,012.21 (System support, three years and extended warranty per year) for a total amount eligible for wireless funding of \$135,764.06. Motion made by Jenny Hansen to recommend approval of the funding request in the amount of \$135,764.06. Motion seconded by Isaac Brown. With all members voting aye, motion carries.

Joan Raffety advised that the balance in the Wireless E911 Fund was \$16,499,453.53.

The next meeting of the Advisory Board will be on April 25, 2016, at 10:00 a.m.

Discussion was had that April 10-16 is National Telecommunicators week.

Discussion was had that APCO is hosting an Emerging Technologies Forum in Kansas City in the second week of March.

Meeting adjourned at 12:13 p.m.