

**Nebraska Public Service Commission -
Nebraska Specialized Telecommunications Equipment Program
("NSTEP")
Jitterbug Policies and Procedures For Selecting Wireless Devices**

I. Policies Relating to Applicants.

A. Eligibility Requirements. Participation in the program is limited to applicants enrolled in the NSTEP program.

II. Procedures for Applicants Acquiring Wireless Devices With Jitterbug.

A. Product Ordering. Applicants must complete the "Jitterbug Order Form For State of Nebraska" (attached). Applicants understand that with their equipment selections they are also subscribing to Jitterbug as their wireless service provider. During activation, you will be asked to select your monthly rate plan. Be sure to inform the activation agent that you are part of the NSTEP program.

B. Equipment Selection. Applicants must select their device from the choices available. Jitterbug handsets are available in Red, Graphite or White.

C. Questions. Any questions regarding ordering can be directed to Stephenie Lavalley, Care Support Program Coordinator. Email Stephenie.lavalley@greatcall.com. You may call her at (760) 602-3902 or fax at (858) 408-7577. Address location is 1950 Camino Vida Roble, Suite 100, Carlsbad CA 92008.

D. Program Questions. Questions or concerns regarding the program can also be directed to:

Nebraska Public Service Commission
Attn: Steven G. Stovall
300 The Atrium, 1200 N Street
Lincoln NE 68508
Phone (V): 402 471-0225 or Phone (TTY) 471-0213
Statewide Toll-Free 1-800-527-0017

E. Voucher Completion. When you have completed the Jitterbug Order Form, mail the order form with **pink** and **original (white) signed voucher** to:

Attn: Care Support
GreatCall
1950 Camino Vida Roble, Suite 200
Carlsbad CA 92008