

**Nebraska Public Service Commission -
Nebraska Specialized Telecommunications Equipment Program
("NSTEP")
Sprint Policies and Procedures For Selecting Wireless Devices**

I. Policies Relating to Applicants.

A. Eligibility Requirements. Participation in the program is limited to applicants enrolled in the NSTEP program.

II. Procedures for Applicants Acquiring Wireless Devices With Sprint.

A. Product Ordering. Applicants must complete the "Sprint Relay Store Wireless Order Form State of Nebraska" (attached). Applicants must understand that with your equipment selection you are also subscribing to Sprint as your wireless service provider.

B. Equipment Selection. Applicants should select their device from the choices available. You may choose to go online at www.sprintrelaystore.com if you have a choice that differs from the models listed. Make sure you specify in the "Other" section of the order form the model chosen.

C. Questions? Any questions regarding ordering or product selection can be directed to Arthur Moore, Account Executive, email <mailto:Arthur.s.moore@sprint.com>. You can also use video customer service for any billing or technical issues with your device at vcs@sprintrelaystore.com. You can also reach Arthur for questions about the program at videophone number 866-646-9148.

D. Program Questions. Questions or concerns regarding the program can also be directed to:

Nebraska Public Service Commission
Attn: Steven G. Stovall
300 The Atrium, 1200 N Street
Lincoln NE 68508
Phone (V): 402 471-0225 or Phone (TTY) 402 471-0213
Statewide Toll-Free 1-800-527-0017

E. Voucher Completion. When you have completed the order form, mail the order form with **pink** and **original (white) signed voucher** to: Sprint Relay Store, Attention: Arthur Moore, 34 Jerome Avenue, Suite 220, Bloomfield, Connecticut 06002. The package can also be faxed to 866-649-9643. The fax subject line should read: Nebraska Specialized Telecommunications Equipment Program.