



Dear Valued Frontier Customer,

At Frontier Communications, our goal is to provide you with the best services while keeping rates for our customers as low as possible. However, in order to continue to provide the highest quality and most frequently requested communications services, Frontier must make adjustments to rates as our costs of doing business have increased over the years.

With this in mind, in accordance with Nebraska statutes and the Rules of the Nebraska Public Service Commission (Commission), through this letter Frontier is providing you with notice of its intent to increase the basic residential and business local exchange rates in all of Frontier's Nebraska service territory<sup>1</sup>, effective January 15, 2015. The proposed basic residential and business local exchange service rate increases are as follows:

	Current Rate	Proposed Rate
<b>Basic Residential Local Exchange</b>	\$19.50	\$20.50
<b>Basic Business Local Exchange</b>	\$27.50	\$29.50
<b>Customer Owned Pay Telephone Service</b>	\$27.50	\$29.50
<b>Coin Line Service</b>	\$36.50	\$38.50
<b>Trunks</b>	\$37.50	\$39.50

This price change will not affect the prices for bundled services offerings. Public informational meetings will be held during which further details will be provided with regard to the proposed rate increase. As a valued customer, you are welcome to attend these meetings. The meetings will take place at the following locations and times:

Date	City	Time	Location
12/1/2014	Madison	6 pm	Public Library 204 W 3rd St Madison, Nebraska
12/3/2014	Kearney	6 pm	Harmon Park Activities Center 3100 5th Avenue Kearney, Nebraska

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You have the right as an affected customer to petition the Commission for a review of this proposed rate increase. In accordance with applicable statutes and Commission rules, Commission review will occur if at least five percent (5%) of affected customers present proper complaints to the Commission. Since approximately 8,251 customers will be affected by this increase, at least 412 customers must sign and file complaints with the Commission for a review to occur. Each complaint is required to include the date, customer's signature, and the customer's telephone number. Complaints mailed to the Commission should be postmarked by January 14, 2015. For more information or to obtain a sample complaint, contact the **Nebraska Public Service Commission, 300 The Atrium, 1200 N Street, Lincoln, NE 68508**, telephone **402.471.3101** or **800.526.0017** or visit the Commission's website at [www.psc.nebraska.gov](http://www.psc.nebraska.gov).

Please feel free to contact Frontier Communications with any questions at **800.921.8101**.

Frontier Communications is committed to providing you with quality communications services at competitive rates. Thank you for being a valued Frontier Communications customer. We appreciate your business.

Sincerely,

Frontier Communications, Inc.

<sup>1</sup>Affected exchanges are: Albion, Alma, Amherst, Battle Creek, Beaver City, Bertrand, Bloomington, Brunswick, Columbus, Duncan, Edison, Franklin, Genoa, Greeley, Heartwell, Hildreth, Kearney, Leigh, Lindsay, Madison, Miller, Monroe, Naponee, Neligh, Newman Grove, Orchard, Ord, Orleans, Palmer, Platte Center, Pleasanton, Republican City, Riverdale, Stamford, Sumner, Tilden, and Wilsonville.